

WE WORK IN THE FOLLOWING AREAS: NORTH WEST CUMBRIA NORTH EAST YORKSHIRE EAST MIDLANDS WALES



#### www.myspacehousing.org

#### **BOLTON OFFICE**

**CUMBRIA OFFICE** 

### Lupton Suite, Clawthorpe Hall Business Centre Burton, Cumbria LA6 1NU









SUPPORTING INDEPENDENCE, INSPIRING GROWTH

### Do you or does someone you know need somewhere to live?

At My Space we put people at the heart of everything we do – we are unique in that we provide housing for the most vulnerable members of society when all other opportunities have been exhausted.

We are a charitable housing association and registered social landlord, and our aim is to empower <u>and insp</u>ire people to grow.

We lead the way in improving lives, creating opportunities and supporting people to achieve great things.



# WHAT SORT OF ACCOMMODATION IS ON OFFER?

Our accommodation is provided in either a development or as part of our innovative programme of community housing, 'Keys to Your Future', and is always of a high standard, sourced to meet local need. Properties are situated close to local amenities, helping promote independence and social cohesion.

My Space properties are well-maintained by our team of skilled professionals and can be fully furnished if required.

We provide high standards of safety and security, and for added reassurance we offer an emergency call-out service.



# REFERRALS -HOW DOES IT WORK?

Referrals can be made by downloading a form from our website, and either posting it to us or sending by email to info@myspacehousing.org.

#### The process then works as follows:

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- Each referral will have a face-to-face assessment for suitability
- On acceptance, suitable property will be sourced, and furniture and appliances ordered
- A move-in date is agreed, at which the tenant will be met by staff in order to complete paperwork and settle into their new home
- A follow-up visit will be carried out by the tenant's designated Housing worker, who will then provide ongoing tenancy sustainment







# WHAT DO MY SPACE DO?

My Space work with all our tenants to enable them to sustain their tenancy and develop independence. This gives them the confidence to grow in other areas of their lives and achieve the quality of life that everyone is entitled to.

Our staff visit tenants in their own home, providing advice and guidance on a range of issues.