

# OUR VISION AND VALUES



**MYSPACE**  
HOUSING SOLUTIONS



At My Space we put people at the heart of everything we do, and as such, we needed to define this way of working into a set of Visions and Values.

Bringing together staff, tenants and members of our Board, we held a series of workshops across the country to let us know what My Space means to them and how the organisation should look going forward.

### **We wanted to know**

- What the My Space Vision should look like
- What values My Space should embrace so we can achieve that Vision
- The types of behaviours that My Space staff should display when working according to these Values

# THE OUTCOMES

A very clear set of common themes emerged from all four workshops – despite the wide geographical area that was covered. These pointed to a shift in focus for My Space, from the ‘bricks and mortar’ of our buildings to the people who live in them and the staff who support them.

This more human, person-centred approach led to a Vision and Values that reinforce and sum up the way My Space uses quality housing as a way to offer vulnerable and traditionally excluded people life-changing opportunities...







# THE VISION

Our shared Vision is:

**SUPPORTING  
INDEPENDENCE,  
INSPIRING GROWTH**

This came out of the clear feeling from the My Space team that they are committed to empowering and enabling people to achieve their aspirations and reach their potential.

We will make this the cornerstone of our organisation, embedding it into everything we do and say, and the way we all behave.



# THE VALUES

Our shared values as an organisation are:

## Empathy

Always doing the best job, because we see things from other people's point of view.

## Integrity

Doing the right thing, being honest and open and always keeping our promises.

## Respect

Treating others as we'd like to be treated ourselves, being understanding and non-judgemental.

## Team work

Taking pride in supporting each other and recognising a job well done.





# THE MY SPACE WAY

People are at the heart of everything we do - we have a great team, with a unique set of strengths, skills and expertise. But we face challenges, and our new Vision and Values will help us meet them.

They reflect the passionate and inclusive culture that we embrace as an organisation. They will help us to work together, to grow, build and achieve more – supporting people to achieve great things and, ultimately, changing lives.





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